

Forticrete®

Quality and Environmental Policy

Forticrete is a highly customer focused manufacturer of Roofing and Masonry building products, supplying markets throughout the UK. We recognise the importance of working closely with all stakeholders to ensure that the objective of providing high quality products to exceed our customer expectations is met.

As a responsible company, Forticrete recognises the impact of its operations and therefore takes into account the environmental aspects and ensures that they are directed towards a cleaner, safer, and healthier environment.

We recognise that highly effective communication with our customers and suppliers is crucial for continued success. Within the supply chain we aim to increase awareness of the importance of quality, service, and the environment.

The company is committed to comply and continually improve the effectiveness of our ISO 9001, ISO 14001 management systems and BES 6001 Responsible sourcing of construction products.

This will be achieved by measuring and analysing the company's performance by:

- Conformance to applicable legal requirements
- Monitoring energy efficiency, waste reduction, pollution control
- CE marking of appropriate products
- Compliance to relevant standards, industry best practice, and internal policy
- Assessing customer and employee satisfaction
- The use of external third party assessment
- Reviewing the effectiveness of the quality and environmental management systems to a pre-determined schedule

The directors and senior management of the company are responsible for:

- Continually assessing business risks and the setting of objectives and targets
- Ensuring that this policy and its principles are fully communicated and displayed throughout the company and available to interested parties
- Providing the appropriate resources for the implementation of this policy
- The development of employees to promote a culture where they are competent and committed to providing quality products and services which have a minimal impact on the environment

All employees are encouraged to contribute to the continued development, improvement, and implementation of the management systems, products, services, and objectives and targets set by the company.

Signed on behalf of Forticrete Ltd



John Lambert
Director and General Manager